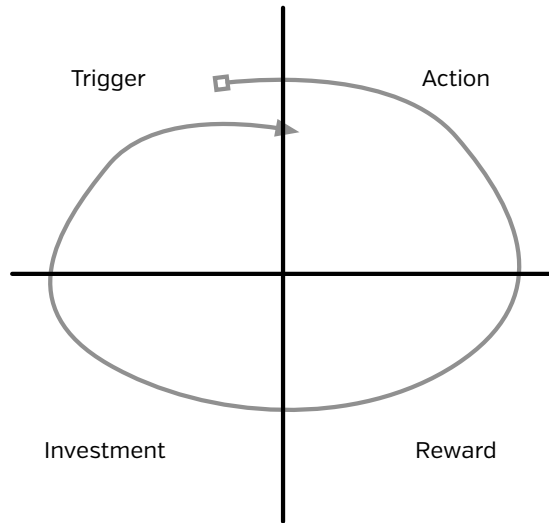


Design Exercise: “Hooked” Cycle

The Hooked cycle consists of four parts:

- Trigger - Cue or stimulus. Actuator of behavior.
- Action - When trigger meets motivation and ability to take action. Often a behavior done in anticipation of a reward.
- Reward - Pleasing gift or system affect user receives as a result of taking action.
- Investment - Work user puts into the system to further customize their experience and “load” the next trigger or award.



In the space below, outline three user scenarios in which the user goes through a complete ¹Hooked cycle. At the heart of the scenario should be an existing product.

Product:

[User Story Notes]

Triggers	Actions	Rewards	Investments

¹ Eyal, N. [2014]. Hooked: How to Build Habit-Forming Products [R. Hoover, Ed.]. New York, New York: Penguin Group.

Product:

[User Story Notes]

Triggers	Actions	Rewards	Investments

Product:

[User Story Notes]

Triggers	Actions	Rewards	Investments